



*"People
helping people
help
themselves"*

Frank O'Bannon, Governor
State of Indiana

Indiana Family and Social Services Administration
402 W. WASHINGTON STREET, P.O. BOX 7083
INDIANAPOLIS, IN 46207-7083
John Hamilton, Secretary

June 30, 2003

The Honorable Frank O'Bannon
Governor, State of Indiana
Indiana State House, Room 206
Indianapolis, IN 46204

Dear Governor O'Bannon:

On behalf of the Governor's Commission on Home and Community-Based Services, it is my pleasure to present you with this June 2003 Report.

The Commission evaluated and deliberated over many of the issues that affect the long-term care delivery system for persons who are elderly, persons with mental illness, persons with physical and developmental disabilities, and children at risk of institutionalization and their families. Our work was completed thanks to the tireless efforts of over 200 people, who served on one of five Task Forces and/or the Consumer Advisory Committee. These Task Force members included consumers, providers, government staff, experts in the private sector, and a very dedicated technical advisory and project support team.

From the beginning, our charge was to increase community capacity, to reduce or eliminate systems barriers to receiving services, and to support consumer choice. We took this assignment very seriously, and compiled a list of 28 new actions that, if pursued, will significantly improve the delivery of services to our most vulnerable Hoosiers and will help to finally and permanently shift the balance of Indiana's long-term care system to one that is more responsive to consumer needs and choice. These actions are included in the June 2003 Report and are accompanied by relevant supporting information and analyses.

We greatly appreciate your interest in expanding and improving upon Indiana's services for persons who are in long-term care facilities or institutions or are at risk of institutionalization. We are especially grateful for the opportunity to assist you and your administration in developing strategies to address these important issues.

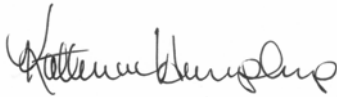
Please be assured that we have been acutely aware of the severe economic concerns that the state is currently facing, and we considered the limitations and opportunities created by these lean



times throughout our deliberations. The Commission worked closely with the Family and Social Services Administration, the Department of Workforce Development, the State Budget Agency, the Department of Transportation and other state agencies to understand issues critical to the development of consumer-focused, cost-effective community services. There are many opportunities for change and for improving the system. It is from that perspective that we have prepared this Report.

Thank you again for entrusting us with your confidence and for giving each of us an opportunity to assist Indiana in improving its long-term care delivery system. We look forward to convening one last time in December 2003 to evaluate the progress that has been made thus far on many of your priorities as well as the recommendations and actions that have been presented by the Commission.

Sincerely,

A handwritten signature in dark ink, appearing to read "Katherine Humphreys", written in a cursive style.

Katherine Humphreys
Chairperson
Governor's Commission on Home and Community-Based Services

Enclosure